

After School Club – Q&A

### Q) Who should I contact regarding After School Club?

A) If you wish to speak to someone, please contact the School office in the first instance on 01763 246549 or email <u>admin@tannerydrift.herts.sch.uk</u>

### Q) Is there a registration fee?

A) Registration fee is £10 per family. This is a one-off fee for registering your child or children at Tannery Drift After School Club and also Breakfast Club / Stay & Play should you require a place during your child's time at this school.

### Q) What time will Tannery Drift After School Club run?

A) Tannery Drift After School Club will run from the end of the school day, 3.15pm (3.30pm in Nursery) to 6pm, Monday-Friday, term time only. It will be possible to book a reduced session, 3.15pm – 4pm and 3.15pm – 5pm.

### Q) How much will Tannery Drift After School Club cost?

A) The cost of sessions will be: Collect by 4pm: £9 Collect by 5pm: £11 Collect by 6pm: £13

### Q) Is there a late collection fee?

A) Late collection at 4pm or 5pm will incur an additional £2 charge. Late collection at 6pm, there will be a 5 minute grace period and then £1 per minute.

## Q) Can you take my child to their after school clubs (ie. Beavers, Football, Tennis, Rainbows, Dance)?

A) Due to school safeguarding protocols and ratios for staff to children, we are unable to take children to clubs.

# Q) Will my child in Early Years After School Club be able to play with siblings and friends in the Yr1 – 4 After School Club?

A) To ensure the safety of the children in our care they will be playing separately from the

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older children. We are aware some children will have older siblings but we are committed to providing a safe space for all our Early Years children, which includes allowing them a space away from older children.

#### Q) Will I be able to book casual sessions rather than have a regular weekly pattern?

A) Children are welcomed on a casual basis only if places are available once the booking period for regular users is closed. In all cases a registration form and signed agreement must be in place.

#### Q) Will I be able to add regular days to my allocation at a later date?

A) Adding days on a regular basis will be dependent on our waiting list at the time. This varies throughout the School year. Please contact <u>admin@tannerydrift.herts.sch.uk</u> to register your interest in additional days and the team can advise accordingly.

### Q) How can I pay for After School Club? Do you accept childcare vouchers?

A) You can pay for After School Club with childcare vouchers or via bank transfer using the School Gateway app. Please remember that **payment must be made in advance**, either on School Gateway or by childcare voucher. If you are paying by childcare voucher you will need to email the office to let us know the amount that you have paid, your childcare voucher provider's name and that you are paying for After School Club. We can then apply the payment to your child's School Gateway account and update their balance promptly.

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